

USEFUL INFORMATION



[RESORT MAP](#)



Check In: It is possible to arrive at Parco della Gallinara starting from 12:00 and carry out pre check-in procedure so that you and your family can wait for your Cottage to be ready inside the village and take advantage of our services (bars, pool, beach, restaurants, etc). Please note that all the village services, including the extra ones purchased on booking, are usable only after checking in on site.



Accommodation keys will be available from 4:00 pm We recommend having procedures carried out only by the main reservation holder, with all passport in order to avoid crowds and queues at check-in as much as possible. On request and upon availability you can purchase the Early Check-in service.



Faster Check-In: You can speed up your check in procedures by completing web check in before arrival. Links to complete this task will be sent by email approximately 15 days before the arrival date. The web check-in before arrival is not compulsory but optional in order to reduce check-in procedures and time.



Travelling with a minor? If you are travelling with a minor who is not your child, upon check-in you will have to submit the minor authorization form ([CLICK HERE](#)) filled in by the parents and/or legal guardians and submit the required documents. Without this documentation, minors will not be able to stay. For all minors an identity document is required.



Check-out: Check out time is by 10:00 am. Returning lodging key, car pass and the RFID bracelet on check-out day past 10:00 am comprises a fine of 50,00 €. On request and upon availability you can purchase the Late Check-out service (request must be submitted at Reception one day before departure). Otherwise, it is possible to stay in the Village and use our services upon payment of the services.



Only one parking space is guaranteed per cottage but multiple cars can be registered for an additional fee. The car pass, which you will have to display inside your car, will be delivered upon check-in. This will allow you to park freely in the parking area and to enter and exit our Camping Village avoiding the checking procedures.



Pets: Small pets (max 10KG) are accepted for a fee upon request and subject to availability of the Cottages dedicated to them. There is a supplement of €50.00 for extraordinary cleaning of the Cottage.



WIFI: Free wifi connection



Accesses: To ensure greater convenience and safety for guests, access to the Village occurs through the entrance control system over RFID bracelet authentication.



LAGOON POOL: Our Lagoon Pool of approximately 2000m² and with a maximum height of 1.50m, is available every days from 10:00am to 07:00pm with the exception of Mondays when it is open from 01:00pm to 07:00pm. For those staying in Cottages / Lodges and Glamping, entrance to the swimming pool is included stay with 2 sunbeds. Any daily and/or overnight guests are excluded. It is strictly forbidden to lie down on the lawn and/or by the pool. Our info point is at your disposal for the sale of umbrellas and sunbeds.

The use of the swimming pools with umbrellas and sunbeds is subject to seasonality and availability.



BEACH SERVICE: Our beach is equipped with lifeguard assistance service and with comfortable sunbeds, deckchairs, and umbrellas at guests' disposal. You can purchase the beach service special offer reserved to our guests by [clicking here](#).

The service can be reserved before arriving at the facility exclusively for the entire period of stay excluding the day of departure, otherwise it can be purchased directly on site.

The use of the beach equipped with umbrellas and sunbeds is subject to seasonality and availability.



The entertainment service is available in high season with activity programs for all ages.



At the reception it is possible to book and pay for sports fields: Padel - Tennis - football.

OUR SERVICES



MARKET: our grocery Market supplies all the main products like pastas, cheeses cold cuts, and something more- perfect for preparing the best of Mediterranean cuisine or any other home dish. You can find the Market in the centre of the Village and will be open from 08:00a.m to 01:00p.m. and from 04:00p.m to 00:09:00 p.m

(opening hours may vary based on seasonality)



Washing Machine/Dryer Coins: euro 5,00 each. Available at Reception. Laundry is located in the Green Village Area.



Shuttle Service: The shuttle service is guaranteed during the high season. Children under 12 must always be accompanied by an adult. We kindly ask you to always give precedence to the elderly, mothers with small children and the disabled.



RESTAURANT POINTS:

With a view on the lagoon swimming pool you will find our à la carte restaurant with a choice of meat and fish. Great attention also for the little ones with dedicated dishes.

Beach bar: from 08:00 to 22:00

Food Truck (theater area) from 19:00 to 23:00

Central bar: from 07:00 to 23:00

Pool Bar: Tuesday to Sunday: 10am to 7pm - Monday 1pm to 7pm.

(opening hours and days may vary according to the season)



ATM: In the heart of our structure there is an ATM service.

SOME RULES



We care for the environment, so please diversify your garbage in the recycling areas. It is mandatory to respect the greenery, the hygiene and cleanliness of the Resort. It is also forbidden to feed wild animals inside the Resort or leave unattended food outside.



Damages: damages caused to the structure and to the Mobile Homes will be charged to the contract holder. The Management declines all responsibility for damage caused to people, things and/or vehicles due to improper use of the structure and due to force majeure.



Shower: attention: 50 Lt. boiler - Temperature 60°C. Out of respect for the environment, please do not waste water. We invite you to remove the keys from the selector and to disconnect the air conditioner when not present in the Cottage.



Fires & Barbecues: it is strictly forbidden to light any fire or barbecue in the Resort. At your disposal a dedicated barbecue area in the GREEN VILLAGE area. We kindly ask you not to throw the cigarettes on the floor or in the woods. Smoking is strictly prohibited in the Lodges and Cottages.



In the event of a fire, contact the Reception or the emergency numbers 112, or the numbers of the operations room 803 555 – or 800 276 570. In the event of an evacuation alarm, leave the Resort immediately.



Medical Assistance: During the high season, in the heart of the Gallinara Park, you will find a medical clinic. For any emergency, contact the Reception on 0039 06 9890104 and/or the emergency medical service of the municipality of Anzio.



Safe Reception: today more than ever, our priority is the health, safety and serenity of all our guests. For this reason we invite all our guests, before leaving, to check the decrees and provisions in force on the national and regional institutional sites for Italian and international customers relating to the country of origin for customers arriving from abroad.