

## Cottage Regulations 2024

These Regulations defines the behavioral rules that guests of Camping Village Parco della Gallinara are required to observe within the Structure since the entry constitutes **acceptance without reservations**.

1. With the confirmation of the booking and the payment of the amount requested, the booking contract is considered concluded and as such is binding. If it is not accredited within the indicated deadline, Camping Village Parco della Gallinara has the right to cancel the booking without extensions and without paying the customer any refund for presumed damages and/or penalties.
2. Upon confirmation, the Camping Village will send an email to the customer (a copy must be kept) with the booking number.
3. Delays in arrival, **no shows** and early departures will not give the right to refunds, changes or price reductions.
4. **The reservation is nominative and non-transferable.**
5. In some periods of the season and for some typologies of cottages, a security deposit of **€150.00** may be required.
6. The Cottage will be available starting from 4.00 pm and the assignment will take place at the choices of the Booking Office.
7. The Cottages are provided with a first kit of linen for each paying person. Please remember that all linen, including blankets, it's for the exclusive use inside the accommodation units. It will be possible to request linen changes, for a fee, by contacting the Reception.
8. Check-out is expected by 10.00 am on the day of departure. After this time an additional day will be charged. At the time of check-out, the staff will carry out a check for the **conformity** of the accommodation and only at the end of these procedures will it be possible to proceed with the return of the keys, bracelets, car pass and possible refund of the deposit.
9. By conformity of the cottage it means that it must be left clean and tidy, free from garbage, cigarette residues, cigars... The kitchenette, pots and pans (if used) must be cleaned and placed in the cupboards. Otherwise, an extra cleaning fee of **€70.00** will be charged. Any damage must be reported immediately to the Reception. Any expenses for breakages, lack of equipment, moving furniture, improper use of linen (excessively dirty or damaged, missing, etc.) will be charged to the booking holder according to the price list displayed in the Cottage.
10. It is possible to request an Early check-in and/or a Late check-out for a fee and subject to availability.
11. Small pets are accepted subject to availability of the Cottages dedicated. The stay will incur a daily charge of €5.00 and a supplement of €70.00 for sanitizing the Cottage at the end of the stay. During check-in a security deposit of €150.00 in cash will be required. This amount will be refunded at check-out after checks of the Cottage by our dedicated staff.
12. The rate includes: **one parking space only**, additional vehicles must be reported during check-in and paid for as per the current price list. A dedicated car park is provided and all cars must display the pass which will be issued during check-in. It is forbidden to circulate within the Cottages area and park outside the dedicated area. You cannot exceed 10km/h inside the Camping.
13. The rate includes: **entry to the swimming pool** and the use of two sunbeds for each cottage booked. The swimming pool will open on 01.06.2024 and close on 08.09.2024 unless prevented by force majeure. Guests are required to respect and follow the swimming pool' regulations and informed that the service staff is authorized to intervene at any time and possibly expel non-complaints or those who present an attitude contrary to morality. For bad weather, hygienic or technical reasons, the swimming pool may be closed to bathing, in whole or in part, at any time for the time necessary to restore the safety of guests. In this case, no refund will be provided by the Structure.
14. Entrance to the swimming pool is permitted only during opening hours; therefore, it is strictly forbidden to enter the pool area and/or dive into the pool at times other than opening hours.

### GUESTS VISITORS

15. Guests of the Village can receive daily or overnight visitors.
16. In the case of a visitor (daily or overnight) with a pet, the payment of €5.00 per day in addition to €70.00 for mandatory sanitization will have to be regularized.
17. We also remind you that our guests are responsible for the behavior of their visitors and must ensure that they are in possession of a valid pass.
18. People caught inside the Camping Village without registration will be reported for trespassing pursuant to Art. 614 C.P. Any guest found with visitors who are not regularly declared and registered will be promptly removed from the facility and will not be entitled to any refund.

### DAILY VISITORS

19. Access permitted from 08:00 am to 11:30 pm. Village guests are required to pay for visitor passes according to the rates indicated at the Reception no later than 7:00 pm. A pass will be issued which must be returned to the control staff upon exit. In the event of failure to return the reservation, the cost of the subsequent nights will be charged to the holder of the reservation until is returned. Daily visitors who enter after 7.00 pm will pay only for the parking fee.

### OVERNIGHT VISITORS

20. Access permitted from 4:00 pm to 11:00 am. Please note that once the check-in procedures have been completed, registered people cannot be changed. If there are beds available in your cottage, overnight visitors will have to carry out the check-in procedures, showing an original, valid identity document, pay the tourist tax, parking and the accommodation rate, which will refer to the current COTTAGE OVERNIGHT GUESTS price list displayed at the Reception. The cottage will in no way accommodate people outside of its maximum permitted capacity.
21. A bracelet will be issued, which must be returned at check-out scheduled for 11:00 am on the day of departure. In the event of failure to return the reservation, the cost of the subsequent nights will be charged to the holder of the reservation until is returned. In the event that the guest arrives after the closing time of the Reception, they will be able to collect the pass at the security if previously paid for.
22. IT WILL NOT BE POSSIBLE TO ACCESS THE STRUCTURE WITHOUT A PASS.

### MINORS <18

23. In compliance with the provisions of art. 109 of the TULP (Consolidated Law on Public Security), minors can access the Camping, accompanied by adults who are legally responsible, and must be in possession of a valid identification document (no "codice fiscale") in original. In case of arrival without parents it will be possible to download from our website, in the download, the minors' stay authorization which must be signed by both parents, together with a copy of an identification document of the latter and presented at reception.

### SOME RULES TO OBSERVE

24. The circulation of vehicles (cars and motorbikes) within the Camping Village is not allowed.
25. Guests are required to respect the silence times from 2:00 pm to 4:00 pm and from 12:00 am to 8:00 am.
26. The use of the play areas within the Camping Village and in the swimming pool area occurs at the user's own risk. These facilities are unsupervised and parents are advised to supervise their children. The use of the structures must be done in compliance with the regulations and safety requirements of the games displayed in each area.
27. Children under 12 years old cannot access the swimming pool area unless accompanied by an adult.
28. Smoking is strictly forbidden inside the cottages.
29. No installation (tents, fences, etc.) in between the residential units is allowed.
30. Each guest is required to look after his/her property. **The Management declines all responsibility and is not liable in any case for any theft, shortages or damage caused to vehicles.**

31. It is strictly forbidden to light fires of any kind throughout the campsite. As regards "grilled" cooking, this is only permitted using the specially equipped public barbecue areas which can be used by guests who will be responsible for cleaning after use.
32. Entry to Camping Village Parco della Gallinara entails total acceptance and full compliance with this regulation. Those who fail to comply will be immediately removed without the right to any refund.
33. Any dispute relating to the application, interpretation and execution of this Regulation falls under the territorial jurisdiction of the Court of Rome.

**The Management reserves the right to immediately remove those customers who, in its opinion,  
due to their behavior disturb the tranquility of others or contravene the above rules.**

This Regulation cancels and replaces any previous regulation and is subject to constant changes and modifications.