

CAMPING & CARAVAN Regulations 2024

1. With the confirmation of the booking and the payment of the amount requested, the booking contract is considered concluded and as such is compulsory. If it is not accredited within the indicated deadline, Camping Village Parco della Gallinara has the right to cancel the booking without extensions and without paying the customer any reimbursement for presumed damages and/or penalties.
2. Upon confirmation, the Camping Village will send an email to the customer (which you will need to keep) with the booking number and instructions for online check-in.
3. Delays in arrival, no shows and early departures will not give the right to refunds, changes or price reductions.
4. **The reservation is nominative and non-transferable.**
5. For Public Security reason, upon arrival it is mandatory to carry out the Check-in procedures by providing an identity document for each person who will stay. The holder of the registration is civilly and criminally liable for the omission of such registration.
6. At the end of the registration procedures, the balance of the stay and the tourist taxes, identification bracelets will be enabled which must be worn and shown for checks by our staff, used for gates and for internal services. Furthermore, you will be given a Car Pass which must be displayed on the windscreen of your vehicle and/or camper.
7. The concession to use the pitch entitles the user to a single license plate included in the rate. In the presence of a second license plate you will have to pay as per the current price list.
8. After the cars have unloaded the luggage and accompanied the guests, they must be taken to the designated parking area. Under no circumstances may cars occupy different spaces.
9. The pitches are available from 11.00 am and must be vacated by 6.00 pm on the day of departure. Departures after 6.00 pm will incur a payment charge equal to the entire daily rate. In high season the entrance time is guaranteed from 6.00 pm.
10. Each pitch is well delimited and numbered. It is mandatory to position yourself within its borders to guarantee free passage, easy access to utilities and the evacuation route in case of emergency. It is forbidden to fence the pitch.
11. Only one crew is permitted for each pitch. Any installation exceeding the crew is subject to an extra fee.
12. Animals are accepted, subject to registration during check-in and payment of the relevant stay fee. The animals must be looked after for the entire duration of the stay, kept on a leash with a muzzle and their excrement must be collected immediately. All animals must be kept in such a way as not to cause disturbance or damage to other people or things. Their owners will be responsible for any damage to people or things. Animals are not allowed in the common areas (play areas, swimming pool, theatre, restaurant) and it is forbidden to abandon the animal in the pitch, tied, chained or otherwise segregated. The pitch and all areas used by the dog must be kept clean, using the appropriate ecological bags to be placed in the appropriate containers distributed along the main streets of the facility. It is forbidden to shower animals inside the toilets.
13. All services within the Gallinara Park are available to our guests for a fee and according to scheduled times. Entrance to the swimming pool is permitted only during opening hours; therefore, it is strictly forbidden to enter the pool area and/or dive into the pool at times other than opening hours.
Guests are required to respect the Regulations displayed at the entrance from the Lagoon Pool. For bad weather, hygienic or technical reasons, the swimming pool may be closed to bathing, in whole or in part, at any time for the time necessary to restore the safety of guests. In this case, no refund will be provided by the Structure.

GUESTS VISITORS

14. Access to guests, both daily and overnight, is permitted only during the opening hours of the Reception Office with registration and payment of the fee. In both cases, the check-in procedures must be completed with an original identity document and the fee must be paid according to the current price list. In the event that the guest arrives after closing time, he or she will be able to collect the pass from the security guard if previously booked and paid for. **IT WILL NOT BE POSSIBLE TO ACCESS THE STRUCTURE WITHOUT A PASS.** The booking holder is responsible for the behavior of their guests, they must ensure that they are in possession of a valid pass/bracelet and that the same is returned at the time of their check-out. If the Pass is not returned, the cost of the subsequent nights will be charged directly to the pitch account and must be paid by the following day. In the case of a pet, the cost is €5.00 per day.
15. People caught inside the Camping Village without registration will be reported for trespassing pursuant to Art. 614 C.P. Any guest found with visitors who are not regularly declared and registered will be promptly removed from the facility and will not be entitled to any refund.

DAILY VISITORS

16. Access permitted from 11:00 to 23:00 with registration and payment of entry and parking only during the opening hours of the Reception Office. In case of stay beyond the scheduled time, the guest must communicate it and proceed with the check-in for the overnight stay by paying the overnight stay, tourist taxes and parking for the following day.

OVERNIGHT VISITORS

17. **OVERNIGHT VISITORS:** Access permitted from 7pm with check out by 11am the following day. Overnight guests are required to check in, showing an original valid identity document, pay (as per the current price list) and collect the pass which they must return at check-out scheduled for 11:00 of the day of departure. In case of stay beyond the permitted time, the guest will have to pay the daily rate to integrate the stay, until the bracelet is returned.
18. **MINORS STAYING OVERNIGHT:** In compliance with the provisions of the art. 109 of the TULP (Consolidated Law on Public Security), minors will be able to access the Camping only if they have a valid original identification document (IDENTITY CARD OR PASSPORT, TAX CODE OR HEALTH CARD ARE NOT ACCEPTED) in addition to the Minors Stay Authorization (downloadable from our website www.parcodellagallinara.com) signed by both parents, together with a copy of an identification document of the latter, or accompanied by adults who are legally responsible.

IT IS STRICTLY FORBIDDEN

19. Circulation by cars and motorbikes within the Camping Village.
20. Recharge electric vehicles using the electric columns present in the camper and tent area.
21. Changing pitches without prior authorization from the Management.
22. Damaging equipment and plants and driving nails into trees.
23. Throw away cigarettes and cigars without making sure they are extinguished first, throw papers or waste outside the designated containers.
24. Use water from fire extinguishers which serve exclusively and rigorously, together with fire extinguishers, the use for which they are intended. Connect hoses to the water column taps, wash cars and equipment in the camping area. Use the water from these columns for uses for which they are not designed (e.g. washing clothes, dishes, personal hygiene, etc.).
25. No installation (tents, tarpaulins, fences, etc.) or enclosing the respective positions with canes, fences or other material is permitted.
26. Dig ditches or channels.
27. Pour boiling or salty or waste liquids onto the ground.
28. It is strictly forbidden to light fires of any kind throughout the campsite. As regards "grilled" cooking, this is only permitted using the specially equipped public barbecue areas which can be used by guests who will be responsible for cleaning after use.

SOME RULES TO BE RESPECTED

29. Guests are required to respect the silence times from 2.00 pm to 4.00 pm and from 12.00 am to 8.00 am.
30. The use of the play areas within the Camping Village and in the swimming, pool occurs at the user's own risk. These facilities are unsupervised and parents are advised to supervise their children. The use of the structures must be done in compliance with the regulations and safety requirements of the games displayed in each area.
31. Children under 12 years of age are prohibited from accessing the swimming pool unless accompanied by an adult.
32. Each user is required to safeguard his property. In this regard, the Management declines all responsibility and is not liable in any case for any theft, damage or shortages that may occur to the detriment of users. Likewise, the Management is not responsible for valuables, vehicles, tents, caravans, campers, furnishings, clothing and other objects, owned by users, whose loss or damage arises from causes of force majeure or fire.
33. Entry to Camping Village Parco della Gallinara entails total acceptance and full compliance with this regulation. Those who fail to comply will be immediately removed without the right to any refund.
34. Any dispute relating to the application, interpretation and execution of this Regulation is referred to the territorial jurisdiction of the Court of Rome.

The Management reserves the right to immediately dismiss those customers who, in its opinion, due to their behavior disturb the quietness of others or contravene the rules set out above.

This Regulation cancels and replaces any previous regulation and is subject to constant changes and modifications.