



## USEFUL COTTAGE INFORMATION



The delivery of the keys is guaranteed starting at 16:00. We recommend having the check-in procedures carried out only by the holder of the reservation, equipped with all the documents of the people who will be staying, in order to avoid queues and gatherings. Early Check in is available upon request and for a fee.



**Faster Check In:** By carrying out the web check-in before your arrival, the registration procedures are speeded up. The link to register will be sent by e-mail about 7 days before arrival. They are not binding and/or mandatory but optional procedures, to reduce the times of registration at check-in as much as possible.



**Check out:** the check out time with the delivery of the keys, the RFID bracelets and the car pass is mandatory by 10:00. After this time there is a penalty of €50.00. If you want to stay in your Cottage, you will need to contact reception, within the day before departure, for availability and pay for late check out. We remind you that with the check-out all the services related to the stay will end.



Only one parking space is provided for each cottage, multiple cars can be registered for an additional fee. At the time of check-in, the car pass will be delivered, which you will have to display visibly on the windshield and this will allow you to park freely in the internal car park (which we remember is not supervised) and to enter and exit our Camping Village.



Small pets (max 10KG) are accepted for a fee upon request and subject to availability of the Cottages dedicated to them. There is a supplement of €70.00 for extraordinary cleaning of the Cottage. There is a security deposit of €150.00 in cash at check-in.



**LAGOON POOL:** Our splendid lagoon swimming pool of approximately 2000m<sup>2</sup> and with a maximum height of 1.45m is available to our guests every day from 10:00 to 19:00 with the exception of Mondays when opening is at 15:00. For those staying in Cottages/Glamping, entry to the pool is included with 2 sunbeds, while for those stay in Lodge entry to the pool is included with 1 umbrella with 2 sunbeds. Any daily and/or overnight guests are excluded. It is strictly forbidden to lie down on the lawn and/or by the pool. Our info point is at your disposal for the rental of umbrellas and sunbeds.

The use of the swimming pools with umbrellas and sunbeds is subject to seasonality and availability. It is strictly forbidden to enter the pool area and/or dive in the pool at any time different from opening hours.

## USEFUL CAMPING INFORMATION



The delivery of the pitches is guaranteed starting from 09:00. We recommend having the check-in procedures carried out only by the holder of the reservation, equipped with all the documents of the people who will be staying, in order to avoid queues and gatherings.



**Faster Check In:** By carrying out the web check in before your arrival, the registration procedures are speeded up. The link to carry out the operation will be sent by e-mail about 7 days before arrival. It is not a binding procedure but an optional one.





**Check out: the check out time with the delivery of the RFID bracelets and the car pass is mandatory by 18:00. . Departures made after 18:00 will result in a payment equal to the entire daily rate of stay.**



Only one parking space is included for each pitch, with an additional cost it is possible to register more vehicles. At check-in you will be given the car pass, which you must display visibly on the windshield and this will allow you to access and stay on the chosen pitch and to enter and exit our Camping Village.



Pets are accepted for a fee.



**LAGOON POOL:** Our splendid Lagoon Pool of approximately 2000m2 and with a maximum height of 1.45m is available to our guests from 10:00 to 19:00 with the exception of Mondays when opening hours are scheduled at 15:00. For those staying on the Garden Villa pitch, entry to the pool is included with 2 sunbeds. For those staying in the Superior or Easy Elite, only entry to the swimming pool is included. It is strictly forbidden to lie down on the lawn and/or by the pool. Our info point is at your disposal for the rental of umbrellas and sunbeds.

**The use of the swimming pool with umbrellas and sunbeds is subject to seasonality and availability.**

## SERVICES



**WIFI: Free connection.**



**Accesses: To ensure greater convenience and safety for guests, we have recently implemented the entrance system to the gates with an RFID bracelet.**



**BEACH SERVICE: Our beach equipped with lifeguard assistance service is equipped with comfortable sunbeds, deckchairs and umbrellas at guests' disposal. Possibility to purchase the beach service equipped with our proposals (by clicking here).**

**The service can be reserved online before arriving at the facility, otherwise, it can be purchased directly on site.**

**The use of the beach equipped with umbrellas and sunbeds is subject to seasonality and availability**



The entertainment service is available in high season with activity programs for all ages.



At the reception it is possible to book and pay for sports fields: Padel - Tennis - 5-a-side football.



**MARKET:** In our market you can buy products from large-scale distribution.

Market is in the center of theCamping Village and is open from 08:00 – 13:00 and 16:00-21:00 (times may vary according to the season)



**Washing machine/dryer tokens: Euro 5.00 each. available at the Reception / Cashier and at the Info Point. The Green Village laundry is located on the entrance slope to the village; while the laundry of the Aqva Village and the camping area is in the B14 service group.**



**Shuttle Service: The shuttle service is guaranteed during the high season. Children under 12 must always be accompanied by an adult. We kindly ask you to always give precedence to the elderly, mothers with small children and the disabled.**



### OUR RESTAURANTS:

With a view of our scenic lagoon swimming pool you will find our a la carte restaurant with a choice of meat and fish. Great attention also for the little ones with dedicated menus.

Beach Lounge Bar: from 08:00 to 22:00

Bracerie (theater area) from 19:00 to 23:00

LIDO 18 bar&restaurant: from 07:00 to 23:00

Pool Bar: Tuesday to Sunday: 10am to 7pm - Monday 3 pm to 7pm.



**Are you traveling with a minor?: If you are traveling with a minor who is NOT your child, at the time of check-in you will have to submit the minor form (CLICK HERE) filled in by the minor's parents and/or legal guardians and submit the required documents. Without this documentation, minors will not be able to stay overnight. For all minors a valid identity document is required (NO tax code)**

## RULES OF CONDUCT



We pay attention to the environment, please separate waste in the dedicated ecological islands. It is mandatory to respect the vegetation, hygiene and cleanliness of the Resort.



**Damages: damages caused to the structures will be charged to the holder of the reservation contract. The Management declines all responsibility for damage caused to people, things and/or vehicles due to improper use of the structure and due to force majeure.**



**Shower: attention: 50 Lt. boiler - Temperature 60°C. Out of respect for the environment, please do not waste water.**



**Fires & Barbecues: it is strictly forbidden to light any fire or barbecue in the Resort. There are dedicated barbecue areas at your disposal. To avoid fires, it is strictly necessary to throw cigarette butts in the bins or in the pine forest. Smoking is strictly prohibited in the Lodges and Cottages.**



**In the event of a fire, contact the Reception or the emergency numbers 112, or the numbers of the operations room 803 555 - or 800 276 570. In the event of an evacuation alarm, leave the Resort immediately.**



**Medical Assistance: During the high season, in the heart of the Gallinara Park, you will find an infirmary on schedule. For any emergency, contact the Reception on 0039 06 9890104 and/or the emergency medical service of the municipality of Anzio.**



**Safe Reception: today more than ever, our priority is the health, safety and serenity of all our guests. For this reason we invite all our guests, before leaving, to check the decrees and provisions in force on the national and regional institutional sites for Italian and international customers relating to the country of origin for customers arriving from abroad.**