



Cottages Regulation 2022

The Management wishes you a pleasant stay and advises you to consult these regulations, also displayed at the entrance to the campsite, as the entry deed constitutes acceptance without reservation. Its rules aim to create the best conditions for a respectful coexistence within the Camping Village.

- The reservation will be considered officially valid when the Camping Village sends the Confirmation to the customer. With the confirmation of the booking and the payment of what has been requested, the booking contract is considered concluded and as such it is binding. If the customer does not pay and / or the payment is not credited within the indicated term, the Camping Village Parco della Gallinara has the right to cancel the reservation without extensions and without paying the customer any refund for alleged damages and / or penalties.
- In the event of force majeure (epidemics, natural causes, etc.), the Parco della Gallinara Camping Village will issue a stay voucher equal to the amount paid. The voucher can be used within the year following the one of issue, it cannot be combined with other discounts or promotions, according to the opening dates of the facility. Specific documentation will be required to prove the cancellation.
- Customers wishing to confirm their booking are requested to read the Privacy Policy, the Camping Village Regulations and the Covid-19 Regulations, which can be consulted in the download area of our website www.parcodellagallinara.com.
- The Cottages are available from 4.00 pm on the day of arrival and must be vacated by 10.00 am on the day of departure.
- The assignment of the cottages takes place according to the sole and unquestionable criterion of the booking office.
- The Cottages are equipped with a first kit of sheets and face and body towels for each person. Please note that all linen, including blankets, must be used exclusively inside the housing units. The change of linen takes place only on request, for a fee, by contacting the reception.
- Small pets are accepted for a fee upon request and subject to the availability of the Cottages dedicated to them. There is a supplement of € 50.00 for the extraordinary cleaning of the Cottage.

GUEST VISITORS

- Customers can receive day or overnight guests by sending a request by email to reservation@parcodellagallinara.com. We remind you that the same will be communicated and the related passes paid no later than the opening hours of the Fast Cash office displayed at the Reception. In the event that the guest arrives after closing time, they can collect the pass at the guardian if previously booked and paid for. **WITHOUT A PASS IT WILL NOT BE POSSIBLE TO ACCESS THE STRUCTURE.** We also remind you that customers are responsible for the behavior of their guests and must ensure that they are in possession of a regular pass.
- **ACCOMMODATION VISITORS:** If beds are available in your cottage, guests staying overnight must carry out the check-in procedures, showing a valid identity document, pay for the stay, the rates of which will be published on our official website www.parcodellagallinara.com, DOWNLOAD section under the heading

"rates for guests staying overnight in cottages", parking and the tourist tax. A bracelet will be issued, which must be returned at the time of check out scheduled for 10:00 on the day of departure. In the event of non-delivery, the cost of the subsequent nights will be charged to the holder of the reservation until delivery of the same. In the case of a pet, if the cottage is pet friendly, the guest will have to pay the relevant pass of € 5.00 provided for access to the facility plus € 50.00 for mandatory sanitation.

- **DAILY VISITORS:** Access allowed from 08:00 to 23:30. A pass will be issued which must be returned to the control staff at the exit. In the event of non-delivery, the cost of the subsequent nights will be charged to the holder of the reservation until delivery of the same. In the case of a pet, the guest will have to pay the relative pass of € 5.00 provided for access to the facility plus € 50.00 for mandatory sanitation.
- Anyone caught in the Village-Camping without registration will be reported for trespassing pursuant to Art. 614 C.P. The user surprised with guests not properly declared and registered in the Management will be removed from the structure. The Management also reserves the right to take personal action against those responsible pursuant to Articles 614, 624, 633 and 637 of the Criminal Code.
- We remind you that after 18:00 you will pay only and exclusively for the parking. No pass will be issued and the tax receipt issued by the Cassa Veloce will be valid.
- The granting of use of the cottage entitles the user to use only one parking space inside, included in the rate. After the cars have unloaded their luggage and accompanied guests, they must be taken to the appropriate parking area. Under no circumstances can cars occupy different spaces. For no reason an exception to this obligation is granted.
- Upon departure, the Cottage must be left clean and tidy, free from rubbish and the pots and dishes must be washed and placed in the lockers. Otherwise, a surcharge for extraordinary cleaning costs of € 70.00 will be charged. Any damage must be reported immediately to the reception. Any expenses for breakages or missing items will be charged on a case-by-case basis according to the price list present at each Cottage.

SOME RULES TO OBSERVE:

- Circulation inside the Village-Camping, with cars or motorcycles is allowed only at the following times: 10:00 - 11:00 and 17:00 - 18:00 at speeds not exceeding 10 Km / h.
- Users are required to respect the hours of silence from 14:00 to 16:00 and from 24:00 to 8:00.
- It is strictly forbidden to light fires of any kind throughout the campsite. As far as "grilled" cooking is concerned, this is allowed only by using the special equipped public barbecue areas that can be used by guests whose load will remain clean after use.
- It is forbidden for children to access the toilets and the playground unless accompanied by an adult.
- It is forbidden to connect pipes to the taps of the water columns, wash cars and equipment in the hotel village area. It is also forbidden to use the water from these columns for uses for which they are not designed (eg: washing clothes, dishes, personal hygiene etc ...).
- No installation (tents, tarps, caravans, fences, etc.) is allowed between the housing units.
- Each user is required to keep the things he owns. In this regard, the Management declines all responsibility and is not liable in any case for any theft, damage or shortages that may occur to the detriment of users.