

## MOBILE HOME & GLAMPING GUIDELINES & REGULATION 2025

These Regulations defines the behavioural rules that guests of Camping Village Parco della Gallinara are required to observe within the facility since the entry constitutes acceptance **without reservations**.

With the confirmation of the booking and the payment of the amount requested, the booking contract is considered concluded and as such is binding. If it is not paid within the indicated deadline, the Camping Village has the right to **cancel** the booking without extensions and without paying the customer any refund for presumed damages and/or penalties.

1. Delays in arrival, **no shows** and early departures will not give the right to refunds, changes or price reductions.
2. **The reservation is nominative and non-transferable.**
3. In some periods of the season and for some typologies of mobile home, a security deposit of € 150 may be required.
4. The Mobile home will be available starting from 4.00 pm and will be assigned by the Reception Desk.
5. Early check-in and/or late check-out services can be requested upon availability and on payment.
6. The mobile home is provided with a first kit of linen per each paying person. All linen shall be exclusively used inside the accommodation units. It is possible to request linen changes or extra cleaning on payment, by contacting the Reception Desk.
7. The check-out is expected to be by 10h00 am on the departure day; after this time, an additional day will be charged. At the time of check-out, the assigned staff will carry out a check for the **conformity** of the accommodation and only at the end of these procedures it will be possible to proceed with the return of the keys, bracelets, car pass and possible refund of the deposit. By **conformity** of the accommodation, is meant that it must be left clean and tidy, free from any garbage. The kitchenette, pots and pans must be cleaned and placed in the cupboards. Otherwise, an extra cleaning fee of € 70 will be charged. Any damage must be reported immediately to the Reception Desk. Any expenses for breakages, lack of equipment, moving furniture, improper use of linen (excessively dirty or damaged, missing, etc.) will be charged to the booking holder according to the pricing list displayed in the accommodation.
8. **Smoking is strictly forbidden inside all the accommodations. In case of smell of smoke, butts and/or ash, will be charged an extra cleaning fee of € 70.**
9. Small pets are welcome in our PET FRIENDLY mobile homes, available upon request. The stay requires a daily fee and a security deposit, which will be fully or partially refunded at check-out after the inspections carried out by our staff. During check-in, a security deposit of € 150 is required.  
This amount it will be refunded at the check-out, after that the mobile home has been checked from our staff.
10. The rate includes **one parking place** only. Additional vehicles must be reported during check-in and paid for, as per the current pricing list. A dedicated parking area is provided, and on all vehicles must display the car pass which will be issued during check-in.
11. The rate includes **access to the swimming pool** and two sunbeds for each accommodation booked. Guests are advised to respect and follow the swimming pool' guidelines & regulations, and the staff is authorized to intervene at any time and possibly dismiss those who doesn't follow the good attitude and manners. The Lagoon Pool and all the area can be closed in whole or in part, at any time for the time necessary to recondition the safety of guests for the following reasons: bad weather condition, hygienic or technical reasons. For the above-mentioned cases, NO REFUND provided. The entrance at the Pool Area is only allowed during the opening hours therefore, it is strictly forbidden to access and/or dive at the pool when closed.

### VISITORS GUESTS

12. The access at Parco della Gallinara for daily and overnight visitors, is only allowed after a regular check-in registration at the *Reception*. In both cases, a valid *Identity Card* is required (please refer to the current Pricing List displayed at the Reception Desk). In case of visitors' guests arriving during the *Reception* closing time, you can previously book and paid for the visitors' pass and then collect it from the Security Guard at their arrival. **WITHOUT A VALID PASS, IT WILL NOT BE POSSIBLE TO ACCESS.** The booking holder is responsible for the behaviour of their guests, and they need to make sure that they have a valid pass/bracelet and at the moment of their check-out they must return it at the Security Gard or at the Reception Desk. Until the

Pass/Bracelet it will be not returned, to the booking holder will be charged the cost of the following nights. In case of a PET FRIENDLY mobile home, it is possible to host a visitor with a pet according to the current pricing list. Guests carrying their pets, will pay a fee per day according to the pricing list.

13. Persons found inside the Camping Village without a valid registration, are going to be immediately reported for trespassing pursuant to Art. 614 C.P. and the booking holder with his crew, are going to be immediately dismissed and NO REFUND will be provided.

#### **DAILY VISITORS**

14. Access allowed from 10h00 am to 11h00 pm, exceeding this time the visitor must integrate the overnight rate, when available (please refer to the current Pricing List displayed at the Reception Desk).

#### **OVERNIGHT VISITORS**

15. Access allowed from 10h00 am to 10h00 am of the upcoming day. The visitor, only in case of availability of extra bed in the accommodation, must pay the overnight rate (please refer to the current Pricing List displayed at the Reception Desk). Once the check-in procedure has been completed, registered names cannot be changed. The Mobile Home will in no way accommodate people outside the maximum capacity allowed. Overnight guests are requested to check-in by showing a valid identity document (for the rate, please refer to the current Pricing List displayed at the Reception Desk), collect the pass which must be return at check-out. Exceeding the mentioned time, the visitor will have to pay the stay, until the bracelet will be correctly returned.
16. **MINORS STAYING OVERNIGHT** In compliance with the provisions of the art. 109 of the TULP (Consolidated Law on Public Security), minors will be able to access the Camping Village only if they have a valid document (copies of identity card or passport ARE NOT ACCEPTED, and tax code or health card are NOT considered valid documents) in addition to the Minors Stay Authorization (downloadable from our website [www.parcodellagallinara.com](http://www.parcodellagallinara.com)) signed by the parents, attaching a copy of their documents, or accompanied by adults who are legally responsible.

#### **SOME RULES TO RESPECT**

17. It's not allowed to circulate inside the Camping Village with own vehicles.
18. The use of torches, candles, mosquito coils or fumigators is strictly forbidden inside and outside the accommodation. The cost of any damage will be charged to the booking holder.
19. In case of any malfunctioning (electrical, hydraulic or gas), guests must promptly report to the Reception Desk and in no way the implants can be touched.
20. For safety reasons the use of personal furniture or household appliance is forbidden.
21. No installation (tents, fences, etc.) in between the accommodation is allowed.
22. It is strictly forbidden to light fires of any kind at the campsite. The barbecue is allowed only and exclusively at the equipped public barbecue areas, which can be used by our guests (the area must be left clean after the use).
23. Guests are required to respect the silence hours from 02h00 pm to 04h00 pm and from 00h00 am to 08h00 am.
24. The use of the playing areas inside the Camping Village and at the swimming pool, occurs at the user's own risk. These facilities are unattended, and parents are advised to handle their children. The use of the structures must be done in compliance with the regulations and safety requirements displayed in each area.
25. Children under 12 years old are not allowed to access at the swimming pool area, unless accompanied by an adult.
26. Each one is required to preserve his property. In this regard, **the Management declines all responsibility and is not liable in any case for any theft, damage or shortages that may occur to the damage of customers.** The Management is not responsible for valuables, vehicles, furnishings, clothing and other objects, owned by users, whose loss or damage arises from causes of force majeure or fire.
27. Entry to Camping Village Parco della Gallinara entails total acceptance and full compliance with this regulation. Those who fail to comply it will be immediately dismiss without the right to any refund.
28. Any disagreement relating to the application, interpretation and execution of this Regulation is referred to the territorial jurisdiction of the Court of Rome.

**The Management reserves the right to immediately dismiss those customers who, in its opinion, due to their behaviour disturb the quietness of others or contravene the rules set out above.**  
This Regulation replace any previous regulation and is subject to constant changes and modifications.