

USEFUL INFORMATION VILLAGE



Key collection is guaranteed starting from 4:00 pm. We recommend having the check-in procedures carried out only by the booking holder, equipped with all the documents of the people who will be staying, in order to avoid queues and crowds. Early Check-In is available for a fee and on request.



Web Check-In: Carrying out the Web Check-In before arrival speeds up the registration procedures. You will receive the link to register via email. These are not binding and/or mandatory procedures but optional, to reduce check-in registration times as much as possible.



Check-Out: the check-out with the delivery of the keys, RFID bracelets and car pass is mandatory no later than 10:00. After this time, payment for the additional day is required (rate to be checked at the Reception). If you wish to stay at your Mobile Home, you must contact the Reception, by the day before the departure, for availability and the balance of the Late Check-Out amount. We remind you that all services related to your stay will end with Check-Out.



For each Mobile Home there is only one parking, with an additional cost it is possible to register more cars. At the time of Check-In you will be given the car pass, which you will have to display on the windshield, in a visible manner and this will allow you to park freely in the internal car park (which we remind you is not monitored) and to enter and exit our Camping Village.



Small pets (max 10KG) are accepted for a fee upon request and subject to availability of the Mobile Homes dedicated to them. There is a supplement of €70.00 for the sanitization & extraordinary cleaning of the Mobile Home. A security deposit of €150.00 in cash is required at check-in.



LAGOON POOL: Our beautiful lagoon swimming pool of approximately 2000 m² and with a maximum height of 1.45 mt. is available for our guests every day from 10h00 to 19h00 except on Mondays which is open from 15h00. For those staying at the Green Mobile Home/Glamping, entry to the pool is included with 2 sunbeds, for those staying at the Aqua Mobile Home, entry to the pool is included with 1 sunbeds + 2 sunbeds. Any daily and/or overnight guests are excluded. It is strictly forbidden to lie down on the lawn and/or by the pool. Our Info Point is at your disposal for the rental of sunbeds and sunbeds.

The use of the swimming pools with sunbeds and sunbeds is subject to seasonality and availability. It is absolutely forbidden to enter the swimming pool area and/or the tub at times other than the opening hours.

USEFUL CAMPING INFORMATION



The delivery of the pitches is guaranteed starting from 11:00. We recommend having the Check-In procedures carried out only by the booking holder, equipped with all the documents of the people who will be staying, in order to avoid queues and crowds.



Web Check-In: Carrying out the Web Check-In before arrival speeds up the registration procedures. You will receive the link to register via email. These are not binding and/or mandatory procedures but optional, to reduce check-in registration times as much as possible.



Check-Out: the Check-Out with the delivery of the RFID bracelets and the car pass is mandatory by 6.00 pm. Departures after 6.00 pm will incur a payment charge equal to an extra day of stay.



Only one parking is included for each pitch, with an additional cost it is possible to register multiple vehicles. At the time of check-in, you will be given the car pass, which you must display visibly on the windshield, and this will allow you to access and stay in the chosen pitch and enter and exit our Camping Village.



PETS are allowed and subject to payment.



LAGOON POOL: Our beautiful lagoon swimming pool of approximately 2000 m2 and with a maximum height of 1.45 mts is available for our guests from 10h00 to 19h00 except on Monday which is open from 15h00. For those who are staying at the Garden Villa pitch, entry to the swimming pool is included with 2 sunbeds. It is strictly forbidden to lie down on the lawn and/or by the pool. Our info point is at your disposal for the rental of sunshade and sunbeds.

Use of the swimming pool with sunshade and sunbeds is subject to seasonality and availability.

OUR SERVICES



WIFI: Connection Free.



ACCESS: To ensure major safety for our guests, the entry system to the gates is via **RFID** bracelet.



BEACH SERVICE: Our beach with lifeguard service is equipped with comfortable sunbeds, deckchairs and sunshades available for guests. Possibility to purchase the beach service equipped with our proposals.

The service can be booked online before arriving at the facility, otherwise it can be purchased directly on site.

Use of the beach equipped with sunshades and sunbeds is subject to seasonality and availability



The entertainment service is available during the high season with activity programs for adults and children.



At the Reception is possible to book and pay for the Sports Courts: Padel, Tennis and Five-a-side football.



MARKET: At our Market it is possible to purchase products from large-scale retail trade.

The Market is located at the center of the Camping Village and is open from 08h00 to 13h00 and 16:00 - 21:00 **(times may vary depending on seasonality)**



WASHING MACHINES & DRYERS: The service is available at a cost of € 5,00 each. Payment by credit card directly on site.



SHUTTLE SERVICE: The shuttle service is guaranteed during the high season. Children under 12 must always be accompanied by an adult. We remind you to always give priority to the elderly, mothers with small children and disabled people.



BARS & RESTAURANTS:

Overlooking our scenic lagoon swimming pool, you will find our à la carte restaurant with a choice of meat and fish. Great attention also for the little ones with dedicated menus.

Bar & Restaurant Centrale Lido 18: from 07h00 to 23h00

Beach Bar: from 08h00 to 22h00

Pool Bar: from Tuesday to Sunday: from 10h00 to 19h00 - Monday from 15h00 to 19h00.

ARE YOU TRAVELING WITH A MINOR? If you are traveling with a minor who is NOT your child, at check-in you must give the minor form filled in by the minor's parents and/or legal guardians and the requested documents. Without this documentation minors will not be able to stay overnight. For all minors, a valid identity document is required (NO tax code)



RULES OF BEHAVIOR



We pay attention to the environment, please separate waste in dedicated ecological sites. It is mandatory to respect the vegetation, hygiene and cleanliness of the Resort.



Damage: Damage caused to the facilities will be charged to the holder of the booking contract. The Management declines all responsibility for damage caused to people, things and/or vehicles due to improper use of the structure and due to causes of force majeure.



Shower: attention 50 liter boiler - Temperature 60°C. To respect the environment, please do not waste water.



Fires & Barbecues: The lighting of any fire or barbecue in the Resort is strictly prohibited. There are dedicated barbecue areas at your disposal. To avoid fires it is strictly forbidden to throw cigarette butts in the bins or in the pine forest. Smoking is strictly prohibited in Mobile Homes & Glamping.



In the event of a fire, contact the Reception or the emergency numbers 112, or the operations room numbers 803 555 - or 800 276 570. In the event of an evacuation alarm, leave the Resort immediately.



Medical Assistance: During the high season, in the heart of the Gallinara Park, you will find an infirmary on schedule. For any emergency, contact the Reception on 0039 06 9890104 and/or the emergency medical service of the municipality of Anzio.



Safe Hospitality: today more than ever, our priority is the health, safety and serenity of all our guests. For this reason we invite all our guests, before leaving, to check the decrees and provisions in force on the national and regional institutional sites for Italian customers and international ones relating to the country of origin for customers arriving from abroad.