

# **CAMPING REGULATIONS 2023**

Welcoming you to Parco della Gallinara Camping Village, the Management invites you to read these Regulations which is an integral part of the camping seasonal tourist contract.

Entering in the Camping Village implies the acceptance and the observance of the regulation which can be integrated from time to time, by additional rules that the Management believes appropriate for the best functioning of things.

## **ENTRANCE TO THE CAMPING VILLAGE**

- 1. For Public Security reason, upon arrival it is mandatory to carry out the Check-in procedures, providing a valid identity document for each member who will be staying in the Camping Village for the summer season 2023. Once completed the check-in procedures, the composition of the crew cannot longer be changed. The Crew Chief, holder of the registration, is personally and penally liable for the omission of this registration.
- 2. At the end of the registration and the payments of the entire annual fee procedures, you will be provided with pass bracelets valid in the Camping Village as a personal document and it will be used for identification checks by our Staff. For this reason, the exchange and/or giving of the bracelet to third parties it is strictly forbidden. In case of this circumstance, the Chief Crew will have to pay the amount of 100€ (one hundred euros) as a penalty and the Management reserves the right to dismiss the Camping' Contract. In case of loss of the bracelet, it will be possible to request a copy at the Reception for the price of 5.00€ (five euros).
- 3. The annual rent (refer to the current price list) is calculated on the standard basis of 4 people. A maximum of 3 additional people may be added to the crew and each additional member will have to pay an extra fee of 200€ (two hundred euros). For children under 3 years old who do not add to forming the maximum crew number (7 people), no payment will be owing.

## **VISITORS**

4. Our campers can receive day or overnight guests by sending a request by email to reservation@parcodellagallinara.com. We remind you that the names needs to be communicated as well to the Fast Cash desk during the opening hours (displayed at the Reception) where you can collect and pay for the passes. In case the guests arrives after closing time, they can collect the pass at the Security check point if previously booked and paid. WITHOUT A PASS IT WILL NOT BE POSSIBLE TO ACCESS. Moreover, we remind you that campers are responsible for the behaviour of their guests and as well they have to make sure that they are in possession of a regular pass. The cost for the staying of Pet will be 5€ (five euros) per day.

### **OVERNIGHT VISITORS**

5. Overnight guests will have to carry out the Check-in procedures, showing a valid identity document, pay for the stay (as per price list), the parking and the City-tax. A bracelet will be issued, and it must be returned on the day of departure during the Check-out, scheduled for 12h00 noon. In case of failed return, the cost of the following nights will be charged to the Chief Crew until the bracelet will be returned. The cost for the staying of Pet will be 5€ (five euros) per day.

## **MINORS VISITORS**

In compliance with the art. 109 of the TULP (Consolidated text of Public Safety laws), minors will be able to access the campsite only if they have a valid identification document (IDENTITY CARD OR PASSPORT, other document as HEALTH CARD ARE NOT ACCEPTED) and in addition, the Authorization (downloadable from our website <a href="https://www.parcodellagallinara.com">www.parcodellagallinara.com</a>) signed by both parents, attaching a copy of a valid ID's, or accompanied by adults who are legally responsible.

Children up to 6 years old must be accompanied by an adult at the public services and showers. The Cleaning Staff is authorized to dismiss unaccompanied children.

Adults are directly responsible for the behaviour of their children and it is also their responsibility to ensure that their children respect the silence, avoid the use of bicycles, scooters or anything else could endanger their health and that of other guests, during the rest hour and not.

DAILY VISITORS: Access is allowed from 08h00 a.m. to 11h30 p.m., upon registration at the Fast Cash desk during the opening hours (displayed at the Reception) where you can collect and pay for the passes (as per price list). The pass issued must be returned to the Security Staff at the Exit. In case of miss return of it, the cost of the overnight stay will be charged to the Chief Crew until the return of the same. The stay of the Pet is 5€ (five euros) per day. After 06h00 p.m. the visitors will have to pay only and exclusively for the parking, but it is mandatory to leave the Camping Village by 11h30 p.m. No pass will be issued, will be valid the receipt issued by the Fast Cash Desk.

- **6.** It will not be possible to accommodate guests if the crew is complete. We remind you that the number of people making up the crew is to be considered permanent and any overnight guests cannot exceed the 7 people allowed. Above that the sub-lease and/or loan for use of the pitch is absolutely prohibited, no guest will be able to access to the pitch unless at least one adult crew member is present.
- 7. The access and the presence in the Camping Village of persons not authorized by the Management entails:
  - Violation of the Public Safety Regulations;
  - Violation of the Art. 633 Criminal Code (invasion of land and buildings);
  - Violation of the Art. 624 Criminal Code (theft of services);
  - Crime of contractual fraud.
- **8.** The hidden introduction of guests will result in the immediate legal termination of the contract, pursuant to article 1456 of the civil code and the application of the provisions of the previous point.
- **9.** 3 license car plates maximum can be registered for each pitch. Further vehicles will be regulated according to the specific price list.

## THE PAYMENTS:

10. The payment of the entire fee, including the deposit/storage fee and the seasonal tourist camping contract, not including the utility supply services, must be done before entering the Camping Village, paying the Deposit by 20 December 2022 and the balance by 20 March 2023, to the extent indicated by the Company. In the event of a bank transfer, the ordering value date expressed on the copy will prevail. IT WILL NOT BE POSSIBLE TO CHECK-IN, OR REGISTER AS GUESTS WITH OTHER CREWS, IN THE LACK OF THE SEASON'S BALANCE OR IN THE CASE OF PENDANTS FROM PREVIOUS YEARS.

It is hereby specified that the winter storage fee is valid only for this period, therefore those who do not intend to stay will still have to pay the additional storage fee for the seasonal period.

Otherwise, the equipment left on the pitch will be removed and stored in an unattended deposit.

- **11.** As per the Municipal Regulations, the payment of the Tourist Taxes is compulsory. The fee will be flat rate based on current regulations.
- 12. The sale of any structure in the Camping Village owned by the Campers or a passage of a pitch, must be communicated to the Management which reserves the right to allow or not the entry of a new customer and/or to confirm the availability of the pitch. The passage of said equipment within the same pitch can only be finalized if it does not present any irregularities (articles 20 and following of these regulations) and the payment obligations are fulfilled (articles 3 and 10 of these regulations).
- 13. The Camper who does not intend to renew the seasonal tourist camping contract for the following season is required to notify it by the peremptory deadline of September 30<sup>th</sup> and to remove his caravan with annexes by December 31<sup>st</sup>. If the camper, with his structure (arrangement) and material, occupies the pitch after that date, without communicating that they are not interested in the renew of the contract, the same will be automatically renewed for the upcoming season. The camper will be required to pay the entire annual fee for the deposit/storage and for the seasonal tourist camping contract, as per the price list. In the event of non-payment of even a single subscription installment, only the crew chief can access, on foot, 30 minutes from Monday to Friday, excluding holidays, with a written request to amministrazione@parcodellagallinara.com with a minimum of 3 days notice.
- **14.** Therefore, even entry with hypothetical buyers will not be possible until such payments are as per the regulation.
- **15.** The renewal of the contract does not constitute pre-emption for the pitch. Ginestre Village S.r.l. reserves the right, at its sole discretion, to choose and modify the pitches where to place the caravan and annexes.

- 16. It is mandatory to declare the pets during the Check-in and pay the fee of 50€ (fifty euros) for each pet. They will be admitted only and exclusively by presenting their health card. The maximum number allowed is of 2 pets per crew. Other pets are allowed only at the discretion of the Management and in compliance with any current legislation. Not declaring your pet will have their consequences, therefore you will receive a warning letter from the Company with consequent action.
- **17.** All pets must be kept in such a way to not disturb or damage other people or things. Their owners will be responsible for any damage to people or things.
- **18.** Dogs must always be kept on a leash and wear a muzzle. Pets are not allowed in the common areas (swimming pool, theatre, restaurant...) and it is forbidden to leave them in the pitch, tied, chained or segregated. The pitch and all the areas used by the dog must be kept clean. The use of the ecological bags it is mandatory, and throw them in the dedicated containers located on the main streets of the Camping Village.
- **19.** It is forbidden to shower pets in the public toilette.
- **20.** The access of pets at the authorized areas it is allowed only if equipped with a muzzle.

# **SOME RULES TO BE RESPECTED**

- 21. The size of the pitch is maximum 100 m2 and it is strictly forbidden to occupy a larger space. Only in exceptional cases, evaluated from time to time at the absolute judgment of the Management, will be possible to increase the surface area of the pitch by paying an extra annual fee of 7,50 € per m2. The pitches cannot be occupied with structures other than those authorized in writing by the Management.
- 22. For additional works on your structure and/or pitch that goes beyond the ordinary administration (installation of pre-entrance, kitchenette, gazebo, flooring, fencing, etc.) it is mandatory to provide written communication to the Management minimum 20 days in advance, by sending an e-mail to: <a href="mailto:amministrazione@parcodellagallinara.com">amministrazione@parcodellagallinara.com</a>. The Management will evaluate the project and, where authorised, will provide the specific methods of execution. Ordinary maintenance work can be carried out during the months of April and May, from 09h00 a.m. to 01h00 p.m. and from 04h00 p.m. to 07h00 p.m. every day, saturday and sunday included. From the second sunday of May until the second Friday of June, noisy works can be carried out only from 09h00 a.m. to 01h00 p.m. and from 04h00 p.m. to 07h00 p.m., excluding saturdays and sundays. Any type of work outside the periods indicated above is forbidden, unless with a writing authorization from the Management. For the abovementioned works, entry with vehicles other than those registered will not be allowed unless authorized in writing by the Management. The waste materials of any work must be disposed by own means. Otherwise will be necessary to proceed with a disciplinary measure and the camper will have to reimburse the cost of removal.
- 23. It is allowed to have a light fence made exclusively of the following hedges belonging to the Mediterranean maquis and present on the Lazio' coast: Pistacia Lentiscus, MyrtusTarentina, Phillirea Angustifolia, Eleagnus Ebb. Aurea. We remind you to take care of the hedges surrounding your pitch, leaving them at a maximum height of 1.50mt.
- **24.** It will be possible to place a green fence net or a wooden fence, for a maximum height of 70 cm. ATTENTION: the net must be positioned only and exclusively inside the hedge where present. All the support must have no tip, if they are made of metal, caps and/or lids made of plastic or similar material must be applied to the upper ends.
- **25.** For campers without pre-entry it will be possible to place a green cover supported by metal supports over the caravan or, in case of renovation of the structure, a wooden gazebo for a maximum size of 6 x 6 m. and a maximum height of 3,20 m. A gazebo with a maximum size of 3 x 3 m. and a maximum height must not exceed 20 cm compared to the height of the housing unit to which it is annex. For campers with pre-entry instead it will be only possible to have a sunshade without any additional gazebos.
- **26.** It is possible to install for each pitch, a kitchenette (as per Camping' regulations) with a maximum size of 4 m2 and a maximum height of 2,50 m. which must be removable and in wood and must be done by a company authorized by the Management.
- **27.** All Caravan' owners must keep their facilities and pitches in order and to secure their structures. In case of abandoning things on the pitch, for more than one season, the Management will remove and clean it, without notice, charging all the costs to the owner.
- 28. It is allowed to surface no more than 18 m2 of pitch by laying the bricks directly on the ground without using sand or other materials. The pre-entrance are considerate flooring, and for this reason it will be not possible to add more bricks.

- **29.** The campers and caravans with their towing vehicles must be in compliance with the legal regulations on road traffic, liability insurance and fire and with the provisions issued by the customs and tax authorities, the users remaining fully responsible in this regard.
- **30.** For any extraordinary maintenance, a written authorization of the Management is required. **The staff of the** Camping Village is expressly authorized to immediately remove, without notice, any installation different to these Regulations.
- **31.** The supply of electricity to the pitches is of 1.5 kw. Each customer must use the plug corresponding to the pitch assigned where he finds his electricity display. Any not authorized connection or tampering with the sockets is a crime punishable under Article 624 of the Criminal Code. Any transgressor will be reported to the competent authorities and will be deemed to be in breach of the contractual obligations assumed, with possible termination of the Camping' contract.
  - The reading will be carried out at the beginning of the season and taken one-off by an employee. The cost of the electricity will be the same as Ginestre Village Srl, adding just 10% VAT for the tourist services. Before the beginning of the season you will be informed by e-mail concerning the cost per KW.
- 32. The staff of the Camping Village is expressly authorized to immediately disconnect, without any notice, any cable and / or other instrument affixed in violation of the preceding paragraph.
- **33.** Anyone tampering causing damage to a column will have to pay the cost of the reparation, prepared and managed by the Camping Village. Where isn't possible to identify the responsible of the damage, the cost it will be divided among all the users connected to the same electric column.
- **34.** In accordance with the law, to avoid waste of electricity, the following indication must be observed:
  - the lamps must be LED, watertight, with ground drainage, not exceeding a height of 60 cm from the ground. Up to a maximum of 4 lights points per pitch and 1 light point per porch are allowed;
  - the use of only one refrigerator is allowed and other appliances powered by electricity are forbidden;
  - the lamps of the porches and pitches must be turned-off when not necessary, like no people on the pitch, during late night and during day time.
- **35.** Any cemented or dry stone walls will be immediately removed at the expense of the camper who will also have to bear the cost for the disposal of the material. It is absolutely forbidden to place any electrical cables, plumbing cables and/or radio and television system on the trees. It is forbidden to lay cables and electrical wires between trees. These installations will be immediately removed by the Camping' staff and discarded at the expense of the camper.
- **36.** Watering must be done OBLIGATORY with the drip system, exclusively during the opening period of the Campsite. No others water point are allowed.
- 37. It is absolutely forbidden to use a water hose to water the streets, wash cars, any covers ect.
- **38.** It is absolutely forbidden to connect the caravan *bibot* to the sewer system.
- **39.** A water and a gas connection are allowed in the kitchenette, the drain must be linked to the sewer system.
- **40.** Washing machines inside the pitches are prohibited.
- **41.** Only one connection to the electricity network is allowed.
- **42.** During the winter closing period, access to the Camping Village is allowed on request at least three days in advance. Access is allowed only to the Crew Chief, by walking, for a duration of 30 minutes from Monday to Friday, excluding holidays.
- **43.** No once from our staff will be able to collect/store packages and/or correspondence from postmen and /or couriers on behalf of campers.
- **44.** The violation of any of the points indicated above will effect in a disciplinary action evaluated from the Management.

# **THINK GREEN**

Campers are required to carry out separate collection of waste, in compliance with current legislation, using the recycling bins placed at the Recycling Area. We remind you that it is absolutely forbidden to throw away any special and/or bulky waste at the Ecological area. The staff is not authorized to take and discharge any special waste.

# Here below indication to be followed:

ORGANIC WASTE: food scraps (vegetables and fruit, meat and fish, including coffee and tea grounds, fish bones, egg shells, shellfish and bones), biodegradable animal bedding, toothpicks, wipes, handkerchiefs.

NO: non-biodegradable material.

NON RECYCLABLE - DRY: Cutlery, plates, plastic and ceramic cups, CDs, DVDs, dirty rags, rubber objects, broken toys, cotton, cottons wabs, diapers and panty liners, greaseproof paper, saucers, pens and paints, cosmetics

NO: Recyclable materials, dangerous products, small appliances, old furniture and furnishings, garden equipment

PLASTIC AND CANS: Bottles and flacons, cans for drinks and food, plastic and polystyrene trays, shopping bags, biscuits packaging, plastic packaging (candies and sweets) yogurt pots, nylon.

NO: objects in plastic and rubber, ceramic and porcelain, light bulbs. Remind to rinse the plastic and glass containers before throw it away.

PAPER, CARDBOARD AND TETRAPACK: Packages in cartons, newspapers and magazines, tetrapacks, pizza boxes without food residues, photocopying and printing paper.

NO: carbon paper, greasy or dirty paper.

GLASS: Bottles, jars, jars and containers in general in glass.

NO: glass ceramics and oven dishes, ceramics and porcelain, crystal, light bulbs and neon lamps, containers for solvents

OTHER WASTE: Expired batteries in the appropriate containers at the Reception.

Bulky Waste: small appliances, garden furniture and equipment must be reported to the Reception.

Charcoal: it should be throw into the Organic Waste after having carefully extinguished it.

Expired Medication: to be discharged at the nearest pharmacy

IMPORTANT: to discharge ANY OTHER KIND OF BULKY WASTE AND/OR SPECIAL WASTE NOT MENTIONED ABOVE, YOU ARE REQUIRED TO SEND AN E-MAIL TO <a href="mailto:amministrazione@parcodellagallinara.com">amministrazione@parcodellagallinara.com</a> FOR A QUOTATION. IF YOU WANT TO PROCEED ON YOUR OWN, WE REMIND THAT IT IS STRICTLY FORBIDDEN TO ABANDON WASTE INSIDE THE CAMPING VILLAGE.

# INTERNAL VEHICLE CIRCULATION

- **45.** The circulation of Campers' vehicles is allowed exclusively to transport heavy objects to the pitch and, in any case, respecting the speed limit of 10KM/H, during the following time slots: from 10h00 a.m. to 11h00 a.m. and from 05h00 p.m. to 06h00 p.m.
- **46.** Cyclists are required to respect the speed limits, turn on the lights during the evening hours and park their bicycles at the dedicated areas.
- **47.** It is forbidden to transit even with bicycles in the areas reserved to shows during their performance.
- **48.** The use of cycles and electric bikes is forbidden. Our staff will be in charge to stop them and take in custody of vehicles not authorized for the circulation. The Management of the Camping Village will have the right to make other decisions, including the immediate removal of the guest.
- **49.** The use of non-electric bicycles is allowed (wakeboard, scooter, skateboard, roller). For children under 12 years old, only under an adult supervision.
- **50.** Only campers with disabilities, with walking difficulties and in possession of the legal permit, will have a parking near their pitch marked with their permit number and must in any case observe the hours of silence in which circulation is absolutely forbidden. Their car can be moved only with the owner of the permit visible displayed. If the car is also used by others family members, inside the campsite, it must be parked at the common parking area.
- **51.** In the event of violation of the above mentioned points, relating to internal road traffic, Ginestre Village S.r.l. may proceed with the immediate expulsion of the offender.
- **52.** From 02h00 p.m. to 04h00 p.m. and from 12h00 p.m. to 07h00 a.m. noises, screams, and play in a loud way that may disturb other guests are forbidden.
- **53.** The Management reserves the right to remove without delay the Customers who, at its sole discretion, disturb the tranquillity of the other guests or contravene the above rules.

#### RECREATION AND SPORT

- **54.** The use of playground areas from children is allowed only under the supervision of a parent or guardian over 18 years old.
- **55.** For information on Archery, please contact the Reception.
- **56.** Inside the Camping Village it is forbidden to play football in the common areas.
- **57.** To book Padel, Tennis and football fields, please report to the Reception Desk. Booking is mandatory and the payment must be done while booking. In case of cancellation of the booking within 24 hours prior to the event, the deposit will not be refunded, but the credit might be used for a new booking.

### **SERVICES**

**58.** The opening days and times of Commercial Services, Restaurants, Entertainment and all other services such as shuttle, swimming pool and equipped beach, whose presence is guaranteed during the high season in the Camping Village, may vary during the low season. Entry to the lagoon pool is allowed only during opening hours, therefore it is strictly forbidden to enter the pool area and/or dive in the pool at any time different from opening hours.

**59.** At the Reception and at the locations concerned, it will be possible to found the regulations and the programs.

## **FIRST-AID SERVICE**

**60.** The Camping Village is provided with an infirmary service handled by paramedics with an Ambulance whose timetable is displayed at the Reception.

#### **SAFE HOLIDAY**

- **61.** It is allowed to keep at the pitch a maximum number of 2 gas cylinders of 20KG each in a shady spot. The application of chains, padlocks, locks that could hinder their removal if necessary is not allowed. Campers are required to verify that the connection of the gas cylinder is correct and that the hose is up to standard.
- **62.** Do not leave live electrical equipment connected in your absence.
- **63.** Do not plug more than one electrical appliance into a single plug. Do not use multiple plugs/sockets.
- 64. Do not light fires (except for those of cooking equipment) inside the housing units.
- 65. Inside the pitches and in the Camping Village in general, only the use of gas barbecues or electric grills is allowed.
- 66. It is forbidden to use unsupervised open flames (candles, citronella, torches, etc.)

The Management authorizes the Staff to extinguish these flames if they are not supervised. Pay attention to the use of flammable fabrics and sheets.

# **EMERGENCY PLAN AND FIRE FIGHTING INSTRUCTIONS**

The Camping Village Parco della Gallinara has a fire emergency plan that will be duly implemented by the staff in case of danger.

- **67.** All campers are required to be equipped with a FIRETEL ASSISTANCE S.r.l., 6 KG Powder ABC 34 A 233 BC) fire extinguisher which will be placed at the entrance of the pitch on a dedicated support. These devices are available, on loan for use, at the Reception of the Camping Village which will review them every 6 months. The cost of the service, including revision, is € 40,00 to be paid no later than the 20 March. This is a must in compliance with the fire regulations, so failure to place it will inhibit the use of the pitch.
- 68. Entry to the campsite will not be allowed unless in compliance with the placement of fire protection devices.

# **SECURITY (STAFF)**

The Security Officer has the obligation to verify compliance of the Regulations by the Guests. He is also the person to contact for any emergency, alerts and information.

**69.** During access to the Camping village, the Staff will be equipped with a device that will be used to read the information on the bracelet. It is therefore mandatory to always carry with you the bracelets to facilitate the control operations, issued during the check-in. If you do not have a bracelet, you are invited to report promptly at the Reception Desk.

#### LIABILITY

- **70.** The Nature of the Camping Village and the characteristics of the environment in which it is located imply the presence of natural disconnections of the ground. For any event happening in these circumstances, the Management declines all responsibility.
- **71.** Whereas guaranteeing the continuous surveillance, the Camping Village' Management is not responsible for any thefts and for the loss or theft of valuables.
- **72.** The Management is not liable for damage caused from other Guests, by vandalism, by atmospheric events and natural disasters, falling trees, branches or pine cones, fire, insects, epidemics, diseases, including those of plants.
- **73.** As the Regulation (EU) 2016/679 guarantees, we inform you that the processing of personal data will be based on lawfulness and correctness, in full protection of the Guest's rights and in particular of his privacy. The Privacy Policy is available at the Reception.
- **74.** The Management of the Camping Village has the right to suspend and/or expel those who do not respect the rules of these Regulations. Guests already expelled, will not be able to access anymore to the Camping without a new specific written authorization from the Management.

# **RESCISSION OF THE CONTRACT**

- **75.** Ginestre Village S.r.l. will be able to terminate the contract "by law", pursuant to art. 1456 of the Civil Code, at any time following the violation of the following rules of conduct provided for in this regulation:
  - Articles 2, 4, 8, 10, 15, 16, 17, 19, 21, 43, 44, 45, 46, 47, 48, 49, 51, 52.

In the event of non-payment by the Customer, within the peremptory terms indicated in art. 11 of the present camping holiday season contract, the sums provided as a deposit and the balance of the total amount due; in the event that Ginestre Village S.r.l. should provide for the termination of the contract by law due to the non-payment of the amount due by the Customer, the same Company will provide for the judicial recovery of the credit. For any dispute relating to this deed, the exclusive jurisdiction of the Court of Rome is agreed, with the express exclusion of all possible competing courts.

## **SOLIDAL RESPONSIBILITY**

**76.** All crew members who have reached the age of majority are jointly and severally liable with the Crew Chief for the payment of the consideration of the seasonal Camping Tourism Contract and/or any penalties provided for in this contract, as well as for any compensation of damages.

The undersigned, camper declares to specifically approve pursuant to art. 1341 and 1342 of the Civil Code, the following clauses:.

1,2,3,4,5,6,7,9,10,11,13,14,15,16,17,22,23,24,25,26,27,28,29,31,32,33,34,35,36,37,38,39,40,44,45,53,54,55,58,59,62,68,69,70,71,72,73,74,75 e 76.

Signature of the Camper for acceptance	